

Your Butler County REC bill payment options

Budget Billing. With this service you'll know exactly what your electric bill will be each month. We base your payments on the past 12 months' usage. Budget-billing accounts are reviewed in January and July. Participants are then notified if adjustments are needed.

Night Depository Payments. Place payments in Butler County REC's night depository box located on the south end of the office in Allison. Include the bottom portion of your bill with the payment and use the return envelope provided.

Pay-by-Mail. Payments should be mailed to our payment center in Hampton. The address is Butler County REC, P.O. Box 374, Hampton, IA 50441-0374. Return the bottom portion of the bill with your payment and use the return envelope provided. Allow four to five working days for delivery.

Pay-by-Phone. Call our toll-free, 24-hour, secure payment line at 844-749-3051. If you are new to the system, you will need either the primary phone number listed on your Butler County REC account or your Butler County REC account number. You will also need the last four digits of the Social Security number listed on your Butler County REC account.

Pay-in-Person. Payments are accepted at our office located at 521 N. Main, Allison, from 7:00 a.m. to 3:30 p.m., Monday - Friday.

See reverse side for information on Smart Hub bill payment option.

Jan. 2020 billing insert

Smart Hub. Sign up online at butlerrec.coop by clicking on “Online Bill Pay” in the upper-right corner. Or download the Smart Hub app for your mobile device. You will need your Butler County REC account number and the last four digits of the account holder’s Social Security number.

Use Smart Hub to set up:

- Automatic Bill Payments. You'll need a checking or savings account and Smart Hub does the rest. You will receive an e-mail notification when your bill is viewable online.
- Credit or Debit Card Payments
- Paperless Billing
- Scheduled Payments



PLEASE NOTE: Your cooperative cannot change banking or credit card information over the phone. Butler County REC is Payment Card Industry compliant. These are security standards that include not housing member payment information and not taking that information over the phone. Please use Smart Hub to make your changes.

For more information about any of our services, call us at 319-267-2726 or 888-267-2726, or visit our office located at 521 N. Main, Allison.



Butler County REC

Your Touchstone Energy® Cooperative 